

Testing Your Water at CSI's Certified Lab

- CSI's Business Hours: Monday – Friday, 9 am – 5 pm
- Sample Drop-off Hours: Monday – Thursday, 9 am – 3 pm
 - *Please note: Samples dropped off outside of these times may or may not be accepted, at the discretion of CSI staff. If you are unable to drop off samples during these hours, please call 607-257-6606 to make special arrangements.*
 - **Bacteriological samples cannot be accepted on Fridays.**
- The Community Science Institute is certified by the New York State Department of Health-Environmental Laboratory Approval Program (NYSDOH-ELAP) under National Environmental Laboratory Accreditation Conference (NELAC) guidelines. Our identification numbers are ELAP ID# 11790 and EPA ID# NY01518.

How to Get Your Water Tested

1. Pick up a sampling kit from the CSI Lab (95 Brown Road, second floor, Room #283) (Bacteria and chemical bottles can also be picked up at the Trumansburg ShurSave Customer Service Desk or at Ithaca's Greenstar – in the back next to the filtered water sink).



-**White label bottles:** Nitrate/Nitrite, pH, Hardness, Chloride, Sulfate, Conductivity, Turbidity.

-**Blue label bottles:** Basic Potability (well water that is NOT treated with a chlorine system).

-**Pink label bottles:** Basic Potability (any water that IS treated with a chlorinated system).

-ALL other sample kits must be picked up directly from CSI. You may not use your own bottles.

2. Follow the instructions provided very carefully to collect the sample. Failure to follow instructions may invalidate your test results!
3. Fill out bottle labels and paperwork.
4. Drop off the sample at the CSI Lab the same day you collect it. Drop off times are Monday – Thursday, 9 AM – 3 PM. If you are unable to drop off a sample during this time, call the lab to make special arrangements.
5. Keep samples cold between the time you collected them and when you drop it off at the lab. Please plan to transport your sample(s) on ice/ice pack. **DO NOT FREEZE YOUR SAMPLE!**
6. Our standard turnaround time for sending reports via email is 10 business days (fax and rushed reports available for additional fees).



Potable and Non-Potable Water Tests and Fees

2025 Prices – Subject to Change		Total Price for Credit and Debit Card Transactions (includes surcharge)	
Analyte	Cash/Check Price	Card payment in-person	Card payment by phone or card on file
Potable water			
Total Coliform and <i>E. coli</i> Bacteria	\$50.00	\$51.40	\$51.90
3 day rush	\$60.00	\$61.66	\$62.25
1 day rush	\$75.00	\$77.05	\$77.78
Standard Plate Count	\$50.00	\$51.40	\$51.90
Nitrate+Nitrite	\$39.00	\$40.11	\$40.52
pH	\$12.00	\$12.41	\$12.57
Calcium Hardness	\$22.00	\$22.67	\$22.92
Chloride	\$27.00	\$27.80	\$28.10
Sulfate	\$27.00	\$27.80	\$28.10
Conductivity	\$17.00	\$17.54	\$17.75
Turbidity	\$17.00	\$17.54	\$17.75
Alkalinity	\$22.00	\$22.67	\$22.92
Orthophosphate (SRP)	\$33.00	\$33.96	\$34.31
Total Dissolved Solids	\$28.00	\$28.83	\$29.13
NON-Potable Water			
<i>E. coli</i> Count	\$50.00	\$51.40	\$51.90
Fecal Coliform	\$50.00	\$51.40	\$51.90
Nitrate+Nitrite (NOx)	\$39.00	\$40.11	\$40.52
Total Kjeldahl Nitrogen (TKN)	\$44.00	\$45.24	\$45.69
Ammonia	\$27.00	\$27.80	\$28.10
Soluble Reactive Phosphorus	\$33.00	\$33.96	\$34.31
Total Phosphorus	\$33.00	\$33.96	\$34.31
Total Hardness	\$22.00	\$22.67	\$22.92
Alkalinity	\$22.00	\$22.67	\$22.92
Chloride	\$27.00	\$27.80	\$28.10
Sulfate	\$27.00	\$27.80	\$28.10
Conductivity (i.e. Specific Conductance)	\$17.00	\$17.54	\$17.75
Total Dissolved Solids	\$28.00	\$28.83	\$29.13
Total Solids	\$28.00	\$28.83	\$29.13
Total Suspended Solids	\$28.00	\$28.83	\$29.13
Turbidity	\$17.00	\$17.54	\$17.75
pH	\$12.00	\$12.41	\$12.57
Dissolved Oxygen	\$17.00	\$17.54	\$17.75
Chlorophyll a	\$27.00	\$27.80	\$28.10
Microscopy for HABs	\$55.00	\$56.53	\$57.08
Microcystin	Inquire	Inquire	Inquire

As a service to our clients, additional subcontracted water tests are available including but not limited to lead, copper, iron, manganese, sodium, arsenic, and sulfide are available upon request. Please contact us for further information and pricing.

- **Effective January 13, 2025:** All samples must be refrigerated or placed on ice or cold packs immediately after sample collection including during transport.
- **Payment must be completed at the time samples are dropped off at the lab.** CSI accepts payment in the form of cash, card, or check.